



FREQUENTLY ASKED QUESTIONS

How does the tour work?

VHF offers four house tours every year. They are self-guided tours of private Vancouver residences, open for a single day only between specified hours. Each tour goer purchases a ticket, which is also the tour brochure. This brochure indicates home addresses and street directions, offers a bit of information about the home, and may include an illustrative map. Ticket holders use this guide to find the tour homes by their own means, most often via vehicle, but some choose to cycle or take transit.

I've never been on a house tour before, what should I know?

Experienced tour goers will tell you to purchase your ticket ahead of time and plan your route. You may only visit each home once, so make sure you plan extra time at the ones that look the most interesting to you. You will be asked to remove your shoes at each home, so you may want to wear socks, or bring indoor slippers to wear inside homes.

Can I see a map of home locations before I purchase tickets?

Out of respect for homeowners, we do not release exact addresses without ticket purchase. We will however post on our website general borders of the tour area to indicate the spread of homes.

Do I need to bring anything with me?

You will need a Vancouver street map or other way-finding device. We often provide an illustrative map on the brochure and each tour home will have a laminated street map for you to look at, but having one of your own is very useful. You will be asked to remove your shoes at each home so you may want to bring a bag to carry them. Please also remember your brochure is your ticket. You will need it to gain entry at each home.

Can I take pictures?

No photography is permitted inside homes or on tour properties. Since we open private residences, tour homes fall under private property rules and photography is only permitted from public space i.e. sidewalk or street. Because most modern cell phones include a camera, we also ask ticket holders to not use their phones at all while inside tour properties.

Do I have to purchase a ticket for my child?

Due to safety and liability concerns, children under 6 years of age are not permitted inside tour homes. The only exception is infants in front carriers. Children 6 years and older must have a ticket to attend.

Are the tour homes accessible for persons with mobility devices?

Due to the nature of the tours, we cannot guarantee tour homes are accessible. Tour homes are usually several levels and there may be steep or long driveways or pathways. If you are concerned about mobility issues but are interested in attending a specific tour, please call our office and we can advise about the particular homes involved so that you may make an informed decision.

GENERAL TOUR GUIDELINES

- Houses are open at the specified time only, no earlybirds or latecomers.
- Photography is strictly prohibited on tour properties.
- All attendees must have a ticket & be at least 6 years of age (infants in front carriers are permitted without a ticket, no other exceptions).
- Please do not bring large bags and backpacks.
- No food, drink, smoking or pets on tour properties.
- Cell phone usage is not permitted inside homes.
- Do not park in driveways, or block lanes or streets.
- Refrain from touching furniture, art and household items.
- Expect a line-up outside some of the homes.
- No washroom facilities are provided in the houses.
- You will be asked to remove your shoes at each home.
- We regret tours are not mobility device accessible.