



FREQUENTLY ASKED QUESTIONS

How does the tour work?

VHF currently offers two house tours per year; the Heritage House Tour and a neighbourhood heritage tour. Each tour goer purchases a ticket, which is also the tour brochure. This brochure indicates tour stop addresses and street directions, offers a bit of information about the location, and may include an illustrative map. Ticket holders use this guide to find the tour stops by their own means, most often via vehicle, but some choose to cycle or take transit.

I've never been on a house tour before, what should I know?

Experienced tour goers will tell you to purchase your ticket ahead of time and plan your route. You may only visit each private stop once, so make sure you plan extra time at the ones that look the most interesting to you. You will be asked to remove your shoes at private buildings, so you will need to wear socks, or bring indoor slippers to wear while inside.

Can I see a map of home locations before I purchase tickets?

Out of respect for building and home owners, we do not release private addresses without ticket purchase. We will however post on our website general borders of the tour area to indicate the spread of homes.

Do I need to bring anything with me?

You will need a Vancouver street map or other way-finding device. We often provide an illustrative map on the brochure and each tour stop will have a laminated street map for you to look at, but having one of your own is very useful. You will be asked to remove your shoes at many stops so you may want to bring a reusable bag to carry them. Please also remember your brochure is your ticket. You will need it to gain entry at each home.

Can I take pictures?

No photography is permitted inside private buildings or on tour properties. Photography is only permitted from public spaces i.e. the sidewalk or street unless otherwise indicated. Because most mobile devices also include a camera, we also ask ticket holders to not use any mobile device at all while inside tour properties.

Do I have to purchase a ticket for my child?

Due to safety and liability concerns, children under 6 years of age are not permitted inside tour homes. The only exception is infants in front carriers. Children 6 years and older must have a ticket to attend and student priced tickets are available.

Are the tour stops accessible for persons with mobility devices?

Due to the nature of the tours, we cannot guarantee tour stops are accessible. Tour stops can consist of several levels and there may be steep or long driveways or pathways. If you are concerned about mobility issues but are interested in attending a specific tour, please call our office and we can advise about the particular sites involved so that you may make an informed decision.

GENERAL TOUR GUIDELINES

- Houses are open at the specified time only, no earlybirds or latecomers.
- Photography is strictly prohibited on tour properties.
- All attendees must have a ticket & be at least 6 years of age (infants in front carriers are permitted without a ticket, no other exceptions).
- Please do not bring large bags and backpacks.
- No food, drink, smoking or vaping, or pets on tour properties.
- Mobile device usage is not permitted inside homes.
- Do not park in driveways, or block lanes or streets.
- Refrain from touching furniture, art and household items.
- Expect a line-up outside some of the homes.
- No washroom facilities are provided in the houses.
- You will be asked to remove your shoes at private stops.
- We regret tours are not mobility device accessible.